

Prescriptive Consent Revocation Policy

Last Updated: June 24, 2026

Quick Summary:

You have the right to change your mind about certain permissions you have given Prescriptive.

- You may revoke your consent at any time by logging in to your account, emailing us or calling customer support.
- Prescriptive may take up to 10 days to process your request.
- Revoking certain consents may affect your ability to participate in some services or programs offered through the Prescriptive platform.
- Revoking consent does not delete your account and does not stop important operational messages such as prescription updates or security notifications.
- If you previously authorized the use of your health information, revoking that authorization will apply going forward only and will not affect actions already taken before the revocation was processed.
- Revoking consent is different from opting out of individual marketing communications. You may manage certain messaging preferences separately within your account or through unsubscribe or opt-out mechanisms provided in those communications.

For full details about how consent revocation works, please read the policy below.

1. Introduction

Prescriptive Health, Inc. (“**Prescriptive**,” “**we**,” “**our**,” or “**us**”) is a healthcare technology company transforming the U.S. prescription drug market by connecting healthcare participants to a new ecosystem that puts consumers first and gives them digital control over their prescriptions. Prescriptive and our partners offer programs and services which may require users to provide consent for specific purposes, such as communications, marketing, research participation or the use and disclosure of health information.

This Consent Revocation Policy explains how you may withdraw previously provided consent or authorization and how Prescriptive processes those requests. This Consent Revocation Policy applies to consents you provide on the Prescriptive websites (the “Sites”) or when using any Prescriptive products, services or offerings (the “Services”). This Consent Revocation Policy is only applicable to Prescriptive’s Sites and Services, and not to any other third-party websites or services that you may be able to access from the Site or Services, each of which may have practices and policies that differ materially from those contained in this Consent Revocation Policy. Consent management practices described in this policy operate together with [Prescriptive’s Privacy Policy](#), [Terms of Use](#), and [Washington Privacy Notice](#), which

describe how Prescriptive collects, uses, and protects personal information in connection with services provided through the Prescriptive platform.

2. Your Right to Revoke Consent

If you have previously provided consent or authorization through the Prescriptive platform, you may revoke that consent at any time.

Depending on the services you are receiving from Prescriptive, you may have provided consent for purposes such as:

- Use or disclosure of health information
- Marketing or promotional communications
- Participation in research or surveys
- Communications related to services available through the Prescriptive platform

Revoking a consent applies only to the specific consent or authorization being withdrawn and does not automatically revoke other consents or permissions you may have provided.

Once your revocation request is processed, Prescriptive will stop using your information for the purpose covered by that consent, except where use or disclosure is otherwise permitted or required by law.

3. How to Revoke Your Consent

Option 1 – Through Your Account

1. Log in to your Prescriptive account.
2. Navigate to the Data Privacy section.
3. Locate the applicable consent.
4. Select the option to revoke the consent.

Option 2 – Email Request

Email: membersupport@prescriptive.com

Option 3 – Phone Request

Phone: 206-686-9016

Prescriptive may need to verify your identity before processing certain consent changes.

4. Re-Consenting After Revocation

You may re-consent using the same methods listed in Section 3 directly above.

5. Processing Time

Prescriptive may require up to ten (10) days to process consent revocation or re-consent requests. During this processing period, communications previously permitted may continue until the request is processed.

6. Authorization and Prior Actions

Revocation will not affect actions already taken in reliance on the authorization before the revocation request was received and processed.

7. Effect on Certain Services or Programs

Some services offered through the Prescriptive platform may require specific consents or authorizations as a condition of participation. If a required consent is revoked, you may no longer be able to participate in that service or program.

Certain services or partner programs may also be subject to separate program terms or consent requirements. Where applicable, those program-specific terms will govern participation.

8. Reliance by Prescriptive Partners

Prescriptive may administer services on behalf of partners such as employer plan sponsors, pharmaceutical manufacturers, pharmacies, healthcare providers or other entities. These partners may rely on the consent you provide to deliver services or administer programs.

9. Revocation Does Not Delete Your Account

Revoking consent is not the same as deleting your Prescriptive account. Prescriptive may still send you operational communications related to prescription fulfillment, account activity, security alerts, fraud prevention or legal requirements.

10. Messaging Preferences

Revoking consent may limit certain communications such as marketing messages, but Prescriptive may continue to send operational or service-related communications necessary to provide services or maintain your account in alignment with your messaging preferences.

11. Research Participation

If you previously consented to participate in research or surveys, revocation will apply going forward. Information already collected may continue to be used as permitted by law. De-identified information may continue to be used for research or analytics.

12. Recordkeeping

Prescriptive maintains records of consent actions for compliance and security purposes, including when consent was provided, revoked or re-provided, and the method used to submit the request.

13. Related Policies

- [Prescriptive Terms of Use](#)
- [Prescriptive Privacy Policy](#)
- [Washington Privacy Notice](#)

14. Protection of Health Information

Prescriptive uses and discloses health information only as permitted by law and as described in our Privacy Policy and Terms of Use. Prescriptive does not sell your protected health information to third parties.

15. Prescriptive Contact Information

Email: membersupport@prescriptive.com

Phone: 206-686-9016